

ABOVE & BEYOND

Our ref Recall: P054

Vin:

Reg:

Date: 21/07/2015

## **VOLUNTARY SAFETY RELATED RECALL - Range Rover Vehicles - Front Brake Hose Durability**

Dear Mr

Jaguar Land Rover Limited would like to advise you that during ongoing quality assessment of our product it has been identified that a possible safety related problem may occur on certain Land Rover vehicles within a specific production range. Please read the Information below, this will explain the actions that we intend to take and what you will need to do;

### **Reason for this programme**

A concern has been identified with a small number of brake hoses fitted to 2006 to 2012 model year Range Rover vehicles.

Customers may experience a loss of brake fluid as a result of rupturing of one of the front brake hoses. This may result in the loss of the front brake circuit. The vehicle braking system is a dual circuit system, one system operates the front braking circuit and the other system operates the rear braking circuit.

Where substantial loss of brake fluid occurs a red warning triangle will illuminate on the instrument cluster whilst displaying the words 'check brake fluid'. The driver should seek qualified assistance. Loss of fluid will also result in failure of the front braking circuit. Braking capability will be retained by the rear brake circuit, pedal feel will be degraded and pedal travel extended. Stopping distances will increase.

### **What your Land Rover authorised repairer will do**

At your visit, your preferred Land Rover authorised repairer will inspect, and if required, renew the left and right front brake hoses.

### **How long will it take?**

The work on your vehicle will be carried out as quickly and efficiently as possible in order to minimise inconvenience to you and will take approximately one hour to complete. However, due to your Land Rover authorised repairer schedules, your vehicle may be required for longer.

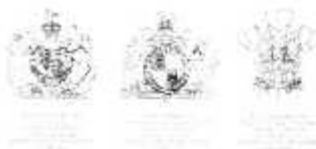
**Land Rover**

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[landrover.com](http://landrover.com)





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### What we are asking you to do

Please contact your preferred Land Rover authorised repairer without delay. To book your vehicle in for this action you will need to provide the authorised repairer with the following which are detailed at the beginning of this letter.

- The Vehicle Identification Number (VIN) for your vehicle.
- Vehicle registration number of your vehicle.
- The programme code for the action.

If you do not have an authorised repairer, please access [www.landrover.co.uk](http://www.landrover.co.uk) or [www.landrover.com](http://www.landrover.com) for contact details.

If you no longer own the vehicle we would be grateful if you will complete the 'Change of Ownership' slip attached to this letter, returning the slip to Jaguar Land Rover Limited immediately in the enclosed 'Freepost' envelope. This will enable us to make contact with the new owner.

### If you have concerns...

If you experience any concerns relating to this Voluntary Recall, please contact the Service Manager at your authorised repairer for assistance or contact the Jaguar Land Rover Limited Customer Relationship Centre on 0370 5000 500.

This Recall Action is being undertaken in accordance with the legislative or industry requirements concerning vehicle defects. The authorities will closely monitor the response rate of this Recall Action.

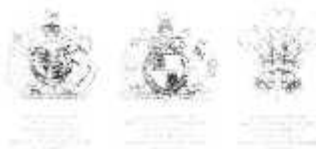
Please treat this matter with the urgency it requires. Jaguar Land Rover Limited apologises for any inconvenience this Voluntary Recall may cause and thank you, in advance, for your co- operation.

Yours sincerely

Andrew West  
Land Rover Customer Service Director

This recall is being carried out under the terms of the Code of Practice on Vehicle Safety Defects. The Code is monitored by the DVSA.





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## P054 – Range Rover Vehicles SAFETY RECALL

### Subject: Front Brake Hose Durability

#### CHANGE OF ADDRESS OR OWNERSHIP

Vehicle Serial Number

Registration Number  
(Where Known)

Please tick the appropriate box:

I no longer own/operate this vehicle. The vehicle has been:

- Stolen
- Scrapped
- Sold/transferred to a new owner
- Part exchanged at a Land Rover Dealer
- Part exchanged at a non Land Rover Dealer
- Declared an insurance write-off
- Permanently Exported to another country
- Returned to the lease company
- Sold via Auction

- (1) ☐
- (2) ☐
- (3) ☐
- (4) ☐
- (5) ☐
- (6) ☐
- (7) ☐
- (8) ☐
- (9) ☐
- (10) ☐

The address you have used is incorrect.

If you have ticked any boxes from (3) to (10), please complete the following latest known keeper information:

Business Name

Title

First Name

Last Name

Address Line 1

Address Line 2

Town

County

Post Code

Country

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

THANK YOU FOR YOUR CO-OPERATION

Please return this form in the pre-paid envelope enclosed  
BRI/eng

